



Reiki Thai Wellness, LLC

Monthly Membership Agreement

Name:					
Billing Address:					
Street:					
City:		State:		Zip :	
Phone:			Email Address:		

Membership Type Selection / Pay Schedule:

- \$60 per month:** One 60-Minute Thai or Therapeutic massage for each calendar month (**save \$5**).
- \$80 per month:** One 90-Minute Thai or Therapeutic massage for each calendar month (**save \$10**).
- Premium Members:** Add CBD, herbal compress, or aroma therapy for an additional \$5 per month.

Overview of Benefits (Additional information is included on the next page):

- ⇒ One additional 60-minute massage for \$60 for 60-minute members or one additional 90-minute massage for \$80 for 90-minute members.
 - ⇒ \$5 fee for CBD, herbal compress, or aroma therapy waved on second massage for **Premium Members**.
- ⇒ 10% discount on any other service, including premium massages.
- ⇒ 20% discount on any service on members' birthdays.
- ⇒ Special offers throughout the year.
- ⇒ May gift the month to family members or friends (does not include the discounts).
- ⇒ If the monthly massage is missed, may be gifted to a friend or family member or use the credit for up to two months before expiring.
- ⇒ Memberships can be put on hold for up to 3 months with a 2-week notice (accumulated credits will still be available).
- ⇒ **Cancellation:** A written or verbal notification at least 14 days in advance is required to ensure no additional charges are made to your account.

Please Initial Below Each Statement and Sign at the Bottom:

- By signing below, I authorize Reiki Thai Wellness, LLC to charge my monthly dues to my credit card on the 1st of every month.

Initial Here:		
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- By signing below, I understand that Reiki Thai Wellness, LLC will continue to charge my account as stated above, or may cancel my membership in accordance with the terms and conditions of this agreement.

Initial Here:		
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- I acknowledge receiving and reading a completed copy of this application and agreement, before signing. I understand and agree to the terms and conditions outlined in this agreement.

Initial Here:		
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<u>Signature:</u>		Date:	
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GENERAL TERMS AND CONDITIONS OF MEMBERSHIP AGREEMENT

- ◆ Unless otherwise offered through special discounts or promotions, Reiki Thai Wellness (RTW) Membership is valid only for the services and discounts as outlined above.
- ◆ Unless otherwise stated, your Membership **begins the first day of the subsequent calendar month after the date of signing this agreement**, and does not apply to any current appointment for which you might be seen.
- ◆ Unless otherwise stated, you **may not combine discounts or offers with Membership benefits**.
- ◆ Instead of your Therapeutic or Thai credit massage, you may upgrade to other services for a charge equal to the difference between the Membership rate massage, minus a 10% discount of the normal service charge.
- ◆ If through no fault of RTW LLC, your payment account does not contain sufficient funds to complete the transaction, or your payment account or credit card does not otherwise permit the transaction to be executed, you may be charged any fees incurred to RTW LLC as a result.
- ◆ You will receive a minimum 60 days' notice if any changes are being made to the terms and conditions of your membership that will vary the amount to be billed monthly to your account specified above.
- ◆ Your membership will auto-renew automatically every 12 months.

PAUSING MEMBERSHIP:

- ◆ You may pause your membership, for up to 3 months, **once in a 12-month period**.
- ◆ Notice must be given at least 14 days in advance to avoid additional charges to your account.
- ◆ Credits will be held while your membership is paused.
- ◆ Membership benefits (credits, discounts, and special offers) **cannot be used during the pause period**. You will be expected to pay full price for any services during a membership pause.

RESCHEDULING/CANCELLING YOUR APPOINTMENT: Repeating scheduled appointments are highly encouraged to ensure scheduling priority. Reminders for upcoming appointments will be sent out two weeks prior to every appointment.

- ◆ RTW LLC will make every effort to provide at least 2 weeks notice if your appointment needs to be rescheduled or canceled.
- ◆ In the event that an appointment being rescheduled by RTW LLC is unable to be rescheduled within 2 weeks of the original appointment, your massage credit will be extended an additional month, or some other consideration may be given.
- ◆ If you need to reschedule your appointment, you may do so online. If you are unable to find an appointment that works for you with-in 2 weeks of your original appointment, you are always encouraged to reach out to RTW LLC directly as there may be openings not available online, or accommodations may be made.
- ◆ In accordance with the cancellation policy included in the RTW Policy Notification, you may cancel your appointment without charge if you cancel more than 24 hours of your appointment. Cancellations with less than 24 hour notice **may result in an additional charge at 50% of the normal rate** for your session, as that time has been set aside specifically for you.
- ◆ A no-show will forfeit your credit massage and additional membership benefits for that month, as well as incur an invoice for 50% of the normal rate.

CANCELLATION OF MEMBERSHIP:

- ◆ You may cancel this agreement at any time, with verbal or written notice, but it must be given at least 14 days in advance to avoid additional charges to your account.
- ◆ Any accumulated credits will expire that same month upon cancellation.
- ◆ RTW LLC may cancel your membership at any time, and the benefits will expire that month, provided no other policy has been violated.